



## **Health Care Accreditation Council**

### **HCAC 5th Quality Conference & Exhibition**

**November 11 – 13, 2019**

## **Jumana Al Abed**

Jumana is a Senior Analyst in Quality division and the Executive assistance of Healthcare Quality Advisory Committee at Department of Health, the regulative body of the Healthcare Sector in the Emirate of Abu Dhabi. She is a Mathematician with master's degree in quality management and a Certified Six Sigma Black Belt professional with more than 15 years of experience in the healthcare sector and holds a Patent in the Healthcare Quality field. Her contribution to the healthcare quality includes but not limited to the following major achievements:

- Developed a Patented technical mathematical methodology in collaboration with the quality management leaders to get the composite score of Abu Dhabi Quality Index and the ranking for all hospitals, where JAWDA Program is born; an Innovative and comprehensive Program for Healthcare Quality
- Contributed in many Healthcare quality initiatives and awarded as the first ranked innovative employee in Department of Health for the year 2019
- Author of “SKMC outcome Book” for the consecutive years 2012, 2013 and 2014. This Book was with Collaboration with Cleveland Clinic – USA and published in UAE and USA