



## **Health Care Accreditation Council**

### **HCAC 5th Quality Conference & Exhibition**

**November 11 – 13, 2019**

## **Ms. Fadwa Bawazir**

Ms. Fadwa Bawazir was appointed as Assistant to the Director General of Technical Affairs at the Saudi Patient Safety Center (SPSC) in 2017. She joined Saudi Central Board of Accreditation of Healthcare Institutions (CBAHI) in 2012 as Assistant to the Director of Healthcare Accreditation Department until end of 2015. Ms. Fadwa is a trained senior hospitals surveyor who participated in the development of the survey process, training and mentorship of new surveyors and conducting hospital surveys and worked as Quality and Patient Safety Advocacy Department Director in Hera General hospital – Makkah for eight years. Prior to that, she was Administrative Quality Analyst at King Faisal Specialist Hospital and Research Center, Jeddah, Saudi Arabia. She obtained her Master of Business Administration (MBA) in Information Technology Management in 2008 University of Leicester, Leicester, United Kingdom. Research: “Enhancing Service Quality through Improving Data Utilization in Hospital operation”.

Ms. Fadwa is a Certified professional in patient safety (CPPS), a Certified Professional in Healthcare Quality (CPHQ) and is Certified in Change leadership.