

# HCAC National Activities



# HCAC National Activities National Competitions & Awards



## About Program:

**Need to move the masses and include them in their rights and responsibilities? It is the best way to induce change for quality.**

As part of the social mission and responsibility for promoting quality and patient safety, Health Care Accreditation Council (HCAC) is actively engaged in plenty of initiatives and campaigns including: National Quality and Safety Goals (NQSGSs) and the HCAC Quality Competition.

It all comes along with HCAC extensive experience in designing and implementing evidence-based standards and quality improvement programs in Jordan and the region.

In 2019, HCAC launched its 1st Quality Competition Award.

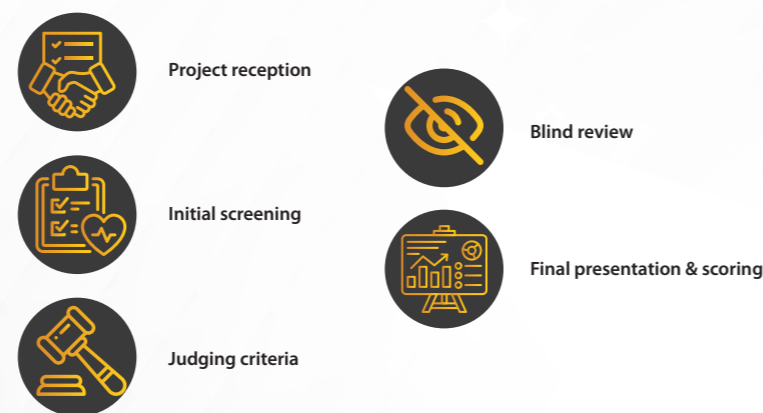
This award is held every 2 years for accredited healthcare institutions to showcase and celebrate their success stories, innovative initiatives and outstanding achievement throughout their accreditation journey.

## Methodology:

### NQSGSs program methodology:



### Quality competition awarding methodology:



## Facts:

Throughout NQSGSs program, >400 organizations participated.

Quality Competition Award started with:



## Impact

Aligned with HCAC's mission and social responsibility, and in accordance with the evaluation results of both the NQSGSs and Quality Competition, a new methodology is proposed encompassing both the goals and the competition as improvement tools under one umbrella: "HCAC National Quality and Safety Goals".

In 2024, the HCAC Quality and Safety Goals Journey will be divided into two pathways:  
(1) Focused Quality and Safety Goals Assessment.  
(2) Quality Competition.

The initial pathway will cater to non-accredited organizations, and the latter pathway will be tailored for accredited organizations.

These two initiatives led by HCAC, enhance the engagement of organizations in friendly competition to elevate the strive for excellence in quality and building a culture of safety.

HCAC conducted an evaluation for the NQSGSs program, and of the important outcomes were to continue implementation of the NQSGSs as a national initiative towards improving health care sector in Jordan, to expand the goals to more healthcare institutions and to give more awareness for the program at the national level.

# HCAC National Activities Advocacy & Policy



## About Program:

Want to setup your quality improvement policies whether at public health level or in depth organizational growth?

The Health Care Accreditation Council (HCAC) is a leader in helping governments & public sectors to set national policies and guidelines. In its collaborative approach and international benchmarking guarantees, HCAC helps organizations, governments and projects design develop and implement strategies, white papers, policy revisions.

Of its most prominent projects HCAC has participated in: the development and monitoring of healthcare sector plan in Jordan Vision 2025 (V2025), leading the development of healthcare sector part in Jordan's Economic Modernization Vision (EMV), and supporting Ministry of Health (MOH) in developing the action plan for the implementation of EMV priorities and strategies.

HCAC main role is to support advocacy in the national strategies and plans for healthcare quality and safety and support the implementation of accreditation standards, which are used as tools to improve quality of healthcare services.

## Methodology:



Public awareness campaigns



Design awards & competitions



Country quality assessments for decision making



Setting national quality & safety goals



Out-reach programs



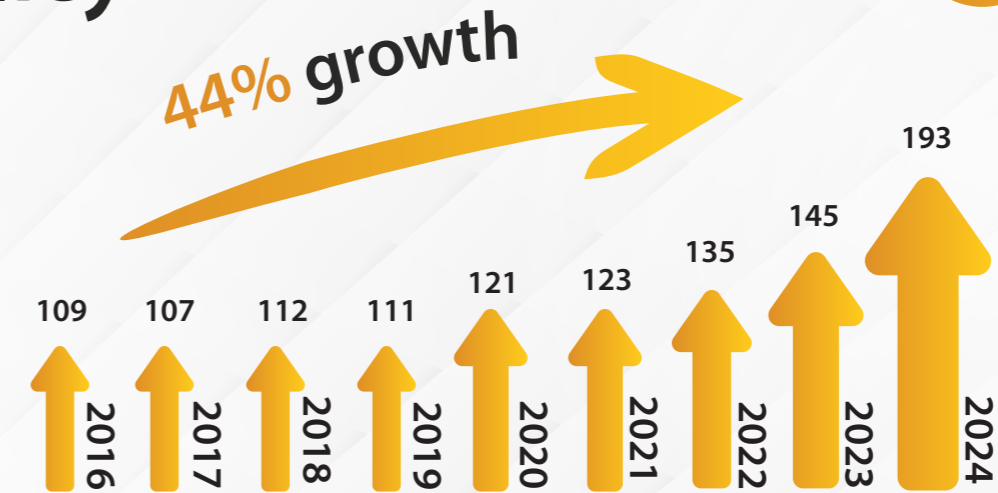
Conference content design & management

## Recommendations

- 1 Governance (national and clinical)
- 2 Standards guidelines and pathways
- 3 Awareness
- 4 Policy reform

## Numbers:

- ◆ Enrollment of >200 Primary Healthcare Centers and >20 hospitals (including Al-Bashir hospitals) in the accreditation preparedness journey.
- ◆ No. of MOH accredited organizations:



## Impact

HCAC facilitated several workshops to formulate strategic priorities in Jordan's EMV.

HCAC was engaged in the national committee for development of Jordan V2025 by developing monitoring plan for the Development Executive Program 2016 – 2025.

The healthcare quality improvement and patient safety became one of the national strategies within healthcare sector plans and strategies.

Part of MOH strategy is now to utilize more accreditation programs as tools for quality improvement and consider HCAC as partner of choice.

### Strategic Objectives of Economic Growth Drivers for EMV:



Improving the health sector is one of the top priorities in Jordan V2025

