



People centered Hospitals: Introducing the framework for action for the hospital sector in the Eastern Mediterranean Region

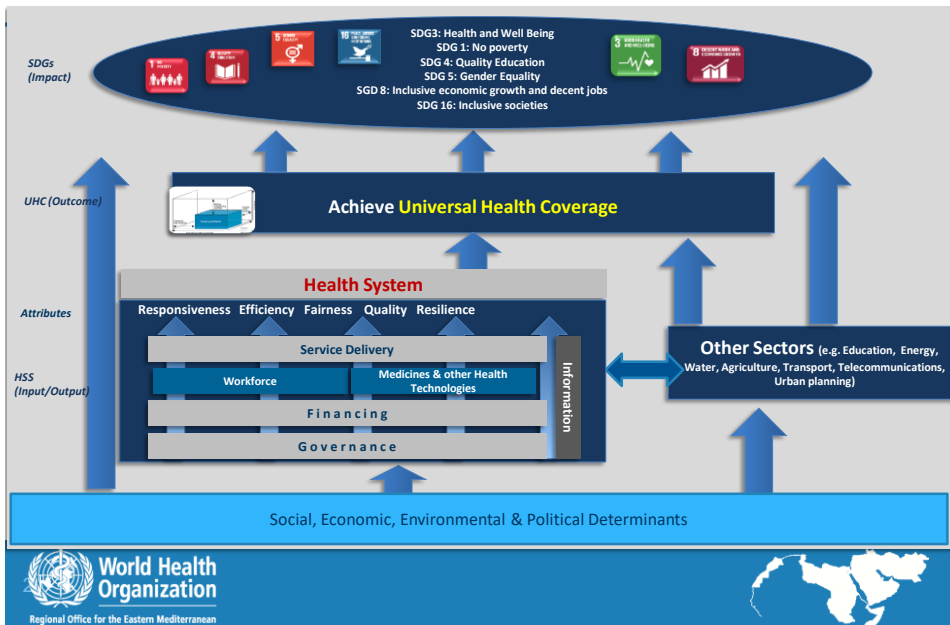
Dr Hamid Ravaghi
Regional Advisor, WHO EMRO



HCAC conference
Amman, Jordan
11-14 November 2019

1

Investing in health to reach the SDGs



2

Hospitals: What are we talking about ?

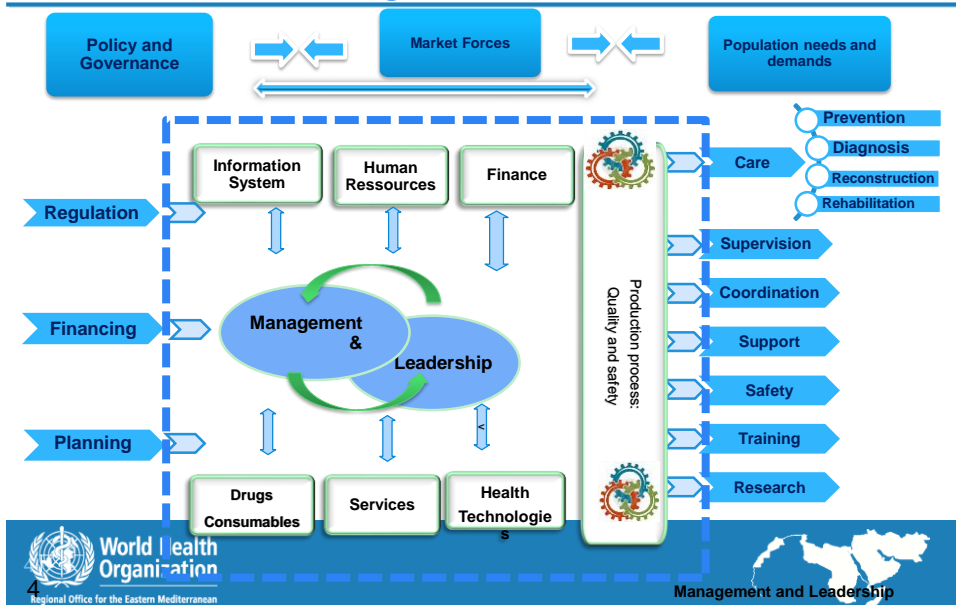
Are they similar?

What is in common between a small rural hospital in a remote location and a large university hospital in a dense urban center?



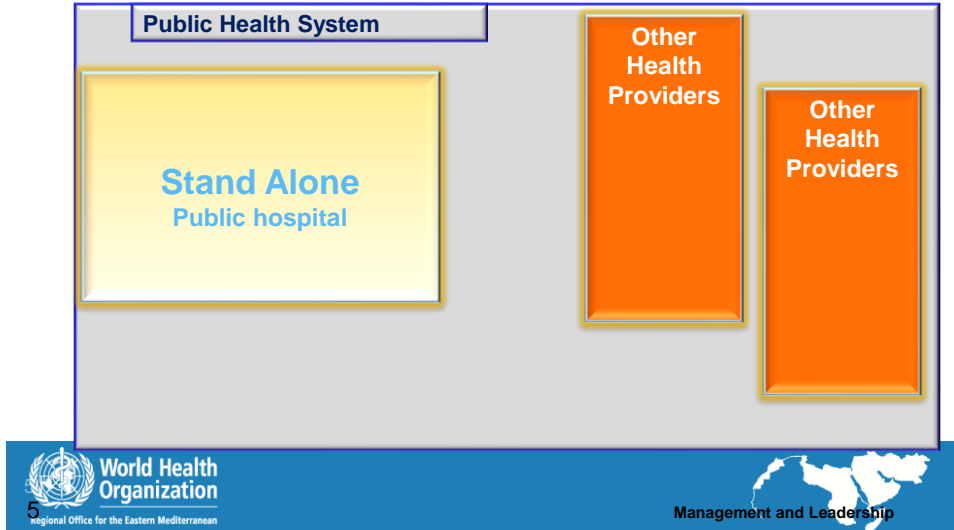
3

All Hospitals can be described with a generic model



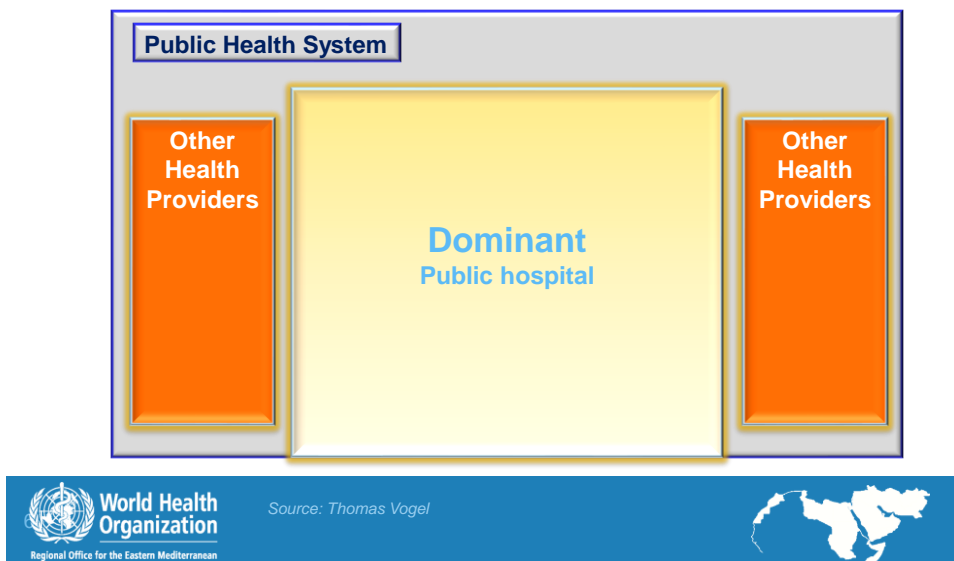
4

Hospital behavior in the system: still frequent



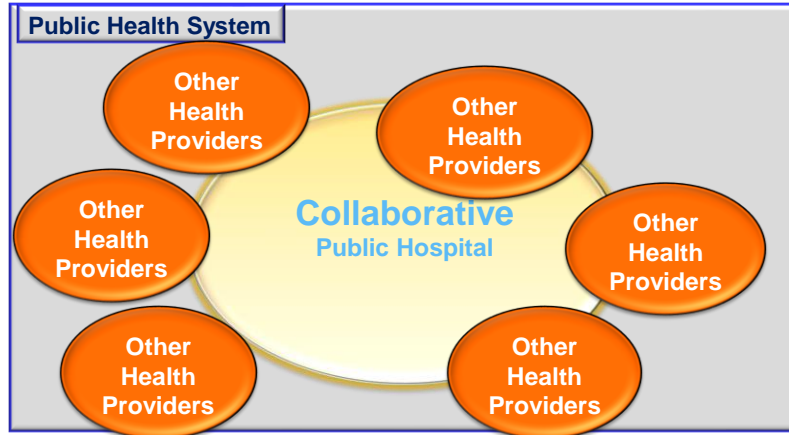
5

Hospital behavior in the system: still frequent



6

Hospital behavior in the system: evolving model



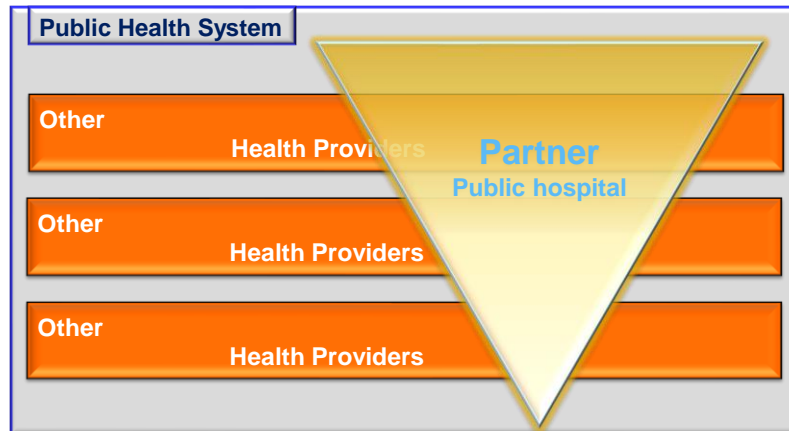

World Health Organization
 Regional Office for the Eastern Mediterranean

Source: Thomas Vogel



7

Hospital behavior in the system: expected next stage



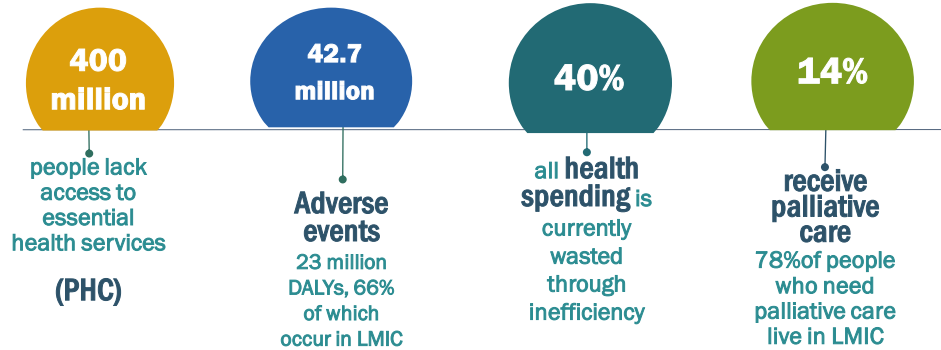

World Health Organization
 Regional Office for the Eastern Mediterranean

Source: Thomas Vogel



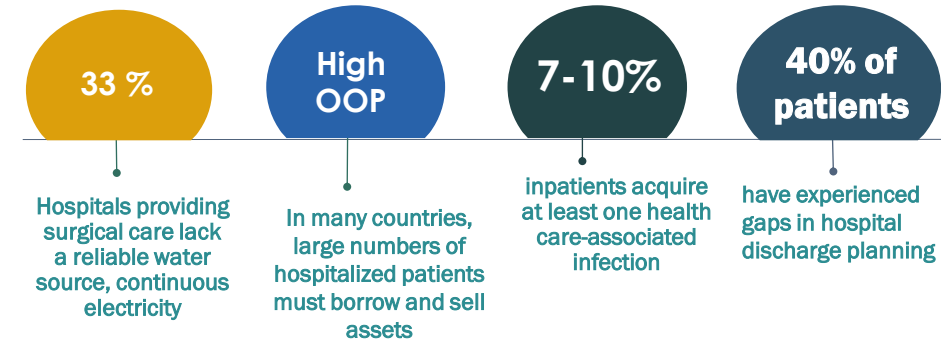
8

Global Key facts about hospitals



9

Global Key facts about hospitals

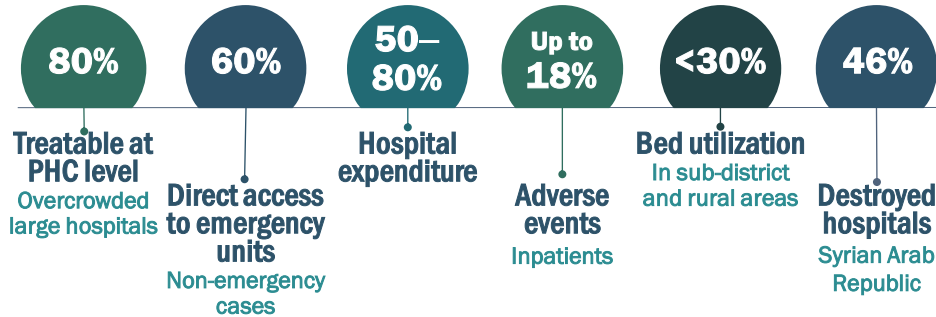


10

The hospital sector needs to be transformed

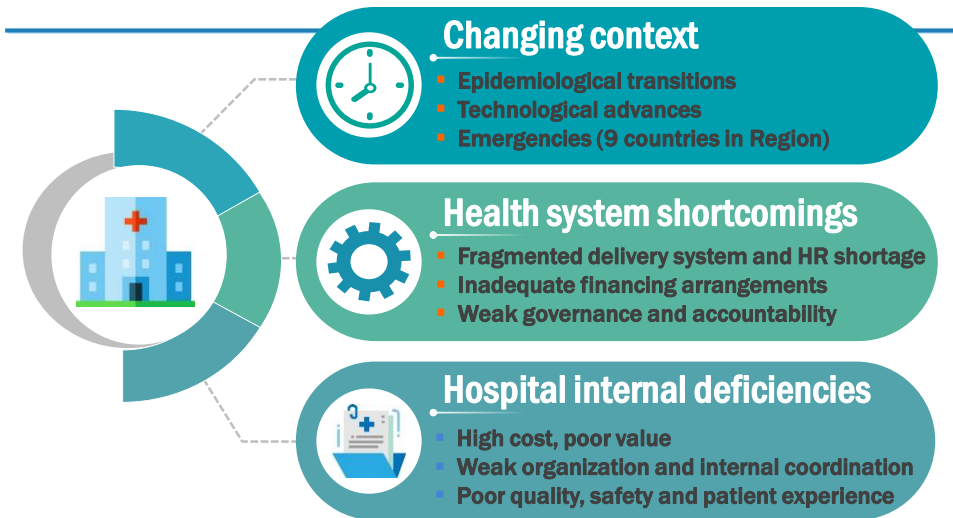


- 740 000 hospital beds in the Region (80% in the public sector)
- Range: 3.9–32/10 000 population

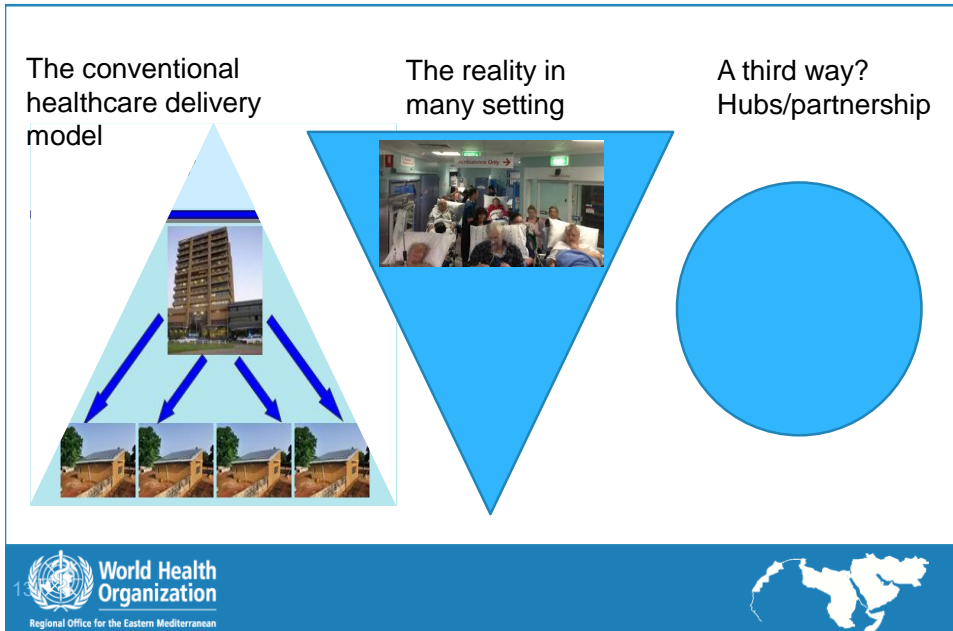


11

Challenges facing hospitals



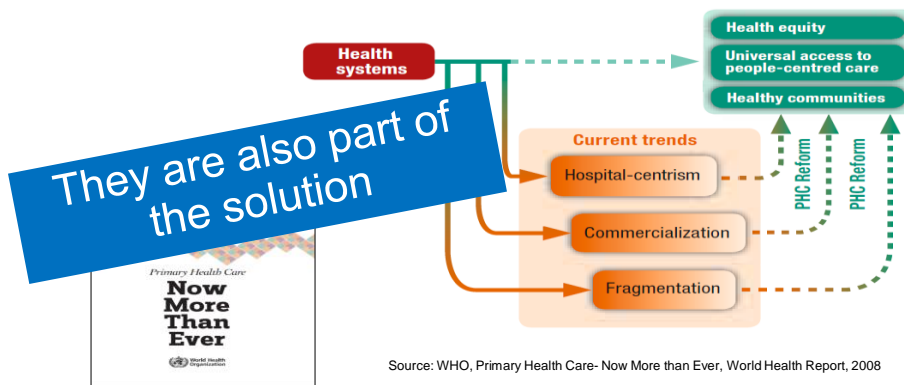
12



13

Hospitals might be part of the problem...

Figure 1.10 How health systems are diverted from PHC core values



Source: WHO, Primary Health Care- Now More than Ever, World Health Report, 2008

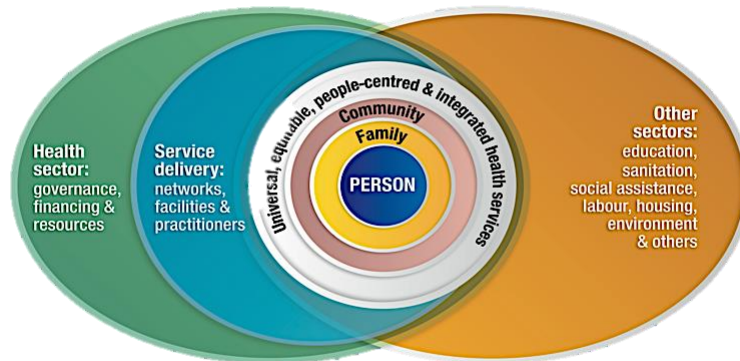


14



15

Framework for integrated people-Centred Health Services



16

A vision for Integrated and People Centered Health services

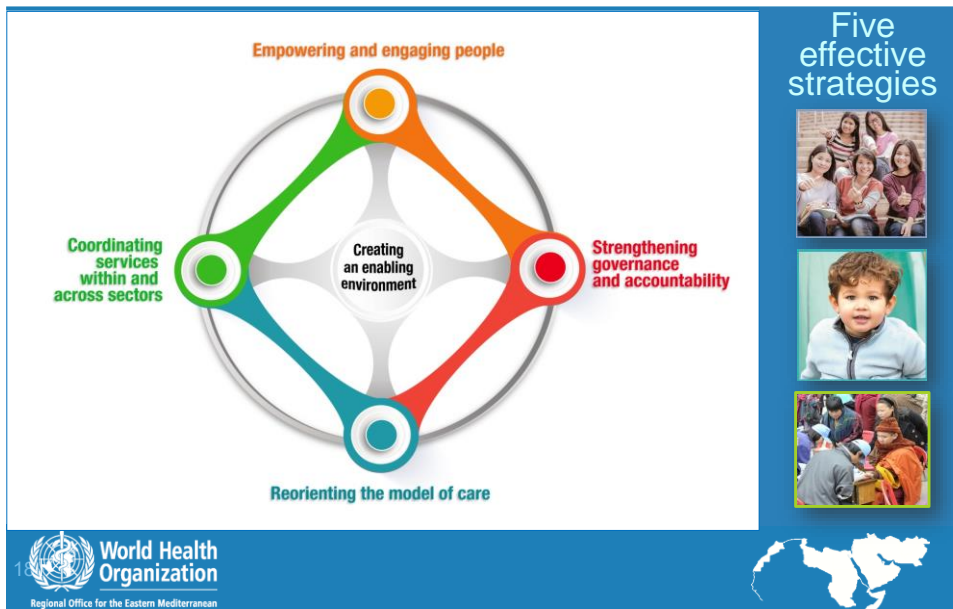
Where

- health systems are organized around needs of people and communities, not diseases, neither institutions
- people are empowered to take charge of their health
- long-term relationship are built
- information, decision-making and service delivery become shared

Yes, we care



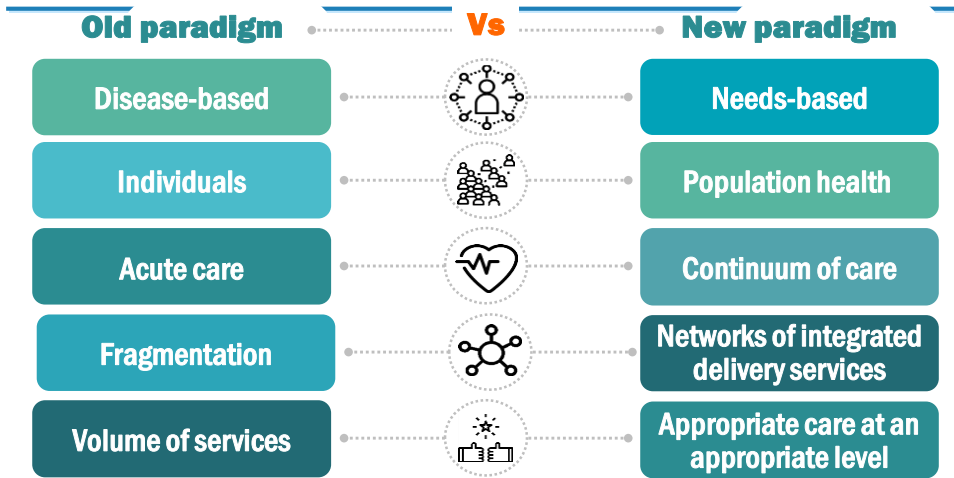
WHO framework for Integrated People Centered Health Services



Five effective strategies

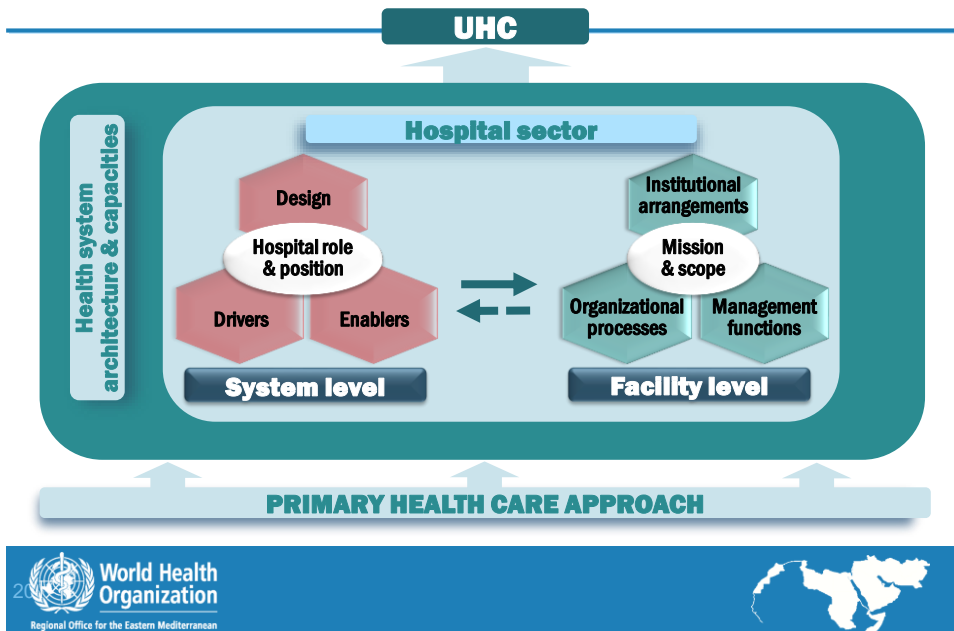


Paradigm shift for service delivery



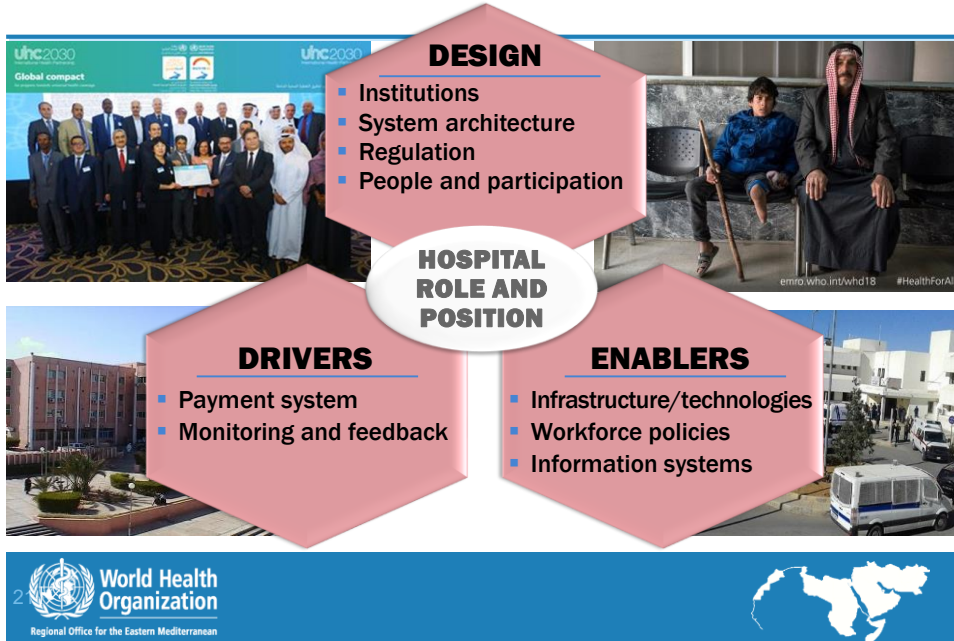
19

Regional framework for action



20

System level



21

Facility level



22

29-Nov-19



“The role of hospitals in primary health care”, 1981, Pakistan

In the era of SDGs, this vision is valid now more than ever

1985 expert committee on hospitals:

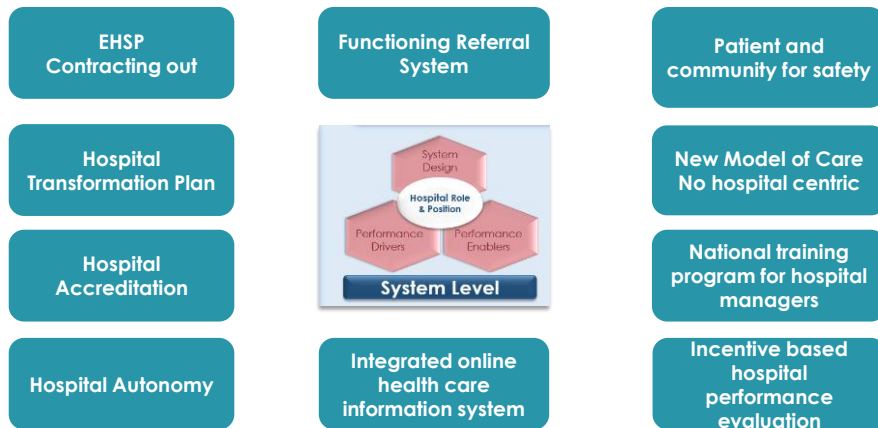
- Hospital must seek to promote the health of the whole population, including the health of the individual who never enter it
- NGO hospitals have become aware of the unmet needs of the community they serves and have,, on their own initiative reconsidered their role in the community

“A health system based on primary care cannot be realized without support from a network of hospitals”
(Dr Mahler, former WHO Director General 1981)



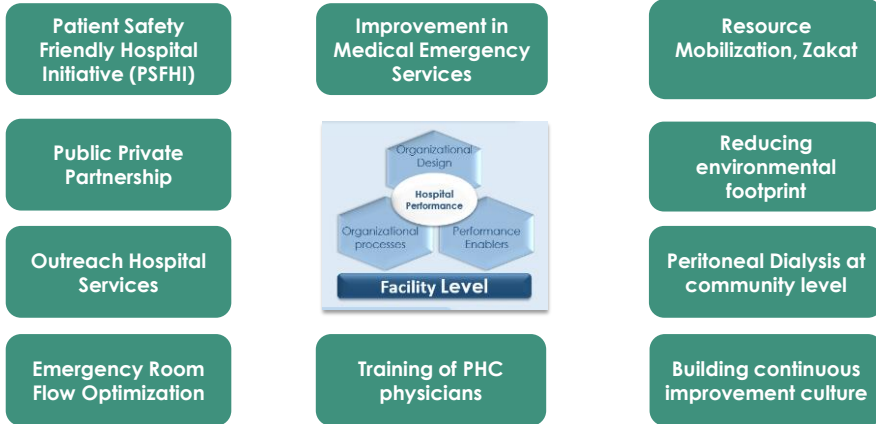
23

Experiences in the Region



24

Experiences in the Region



25

The Implementation of Strategic Interventions for the transformation of the hospital sector

Survey Results



26

The way forward: Policy levers/enablers



27

Hospital and PHC approach: Key message

- PHC approach applies to all health care providers
- Hospitals as key enablers to PHC-oriented Health system
- Defining the role of hospital in delivering care is critical for the efficiency of the health system
- Hospitals functions should vary according to the needs of population, the existing supply of services, the quest for quality and efficiency, and the national health priorities
- Hospital management is sensitive to consistency of policies covering all functions



28



29