

#### **Policy and Practice: A Partnership for Better Outcomes**

"Accreditation and Patient Safety Right From the Beginning!"

# Continuing Professional Development and Patient Safety



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Do people fear flying more than being treated in hospital?

# Staying Safe Requires Staying Up To Date

- There is one fatal accident for every 3 million flights (2018 data)
  - ✓ In US/UK/Canada pilots must undertake 12 hours of retraining each year



light related deaths: Smith-Spark L (2019) Plane crash deaths rise in 2018 but accidents are still rare. CNN Health, 3 January, Available at: https://edition.cm.com/2019/01/02/health/plane-crash-deaths-ind/index.htm

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## Adverse Healthcare



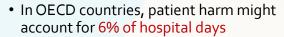
- Adverse healthcare events are likely to be one of the top 10 causes of death and disability worldwide (WHO 2019)
- In High Income Countries, as many as 1 in 10 patients are harmed while receiving care
  - 50% are considered preventable
- In LMICs, in a study of 26 hospitals,
   1 in 12 patients were harmed
  - 83% were preventable and
  - 30% led to the death of a patient

WHO (2019) Patient Safety Fact File. Patient Safety and Risk Management Service Delivery and Safety. September. Geneva, Switzerland: World Health Organization. Available at: <a href="https://www.who.int/features/factfiles/patient\_safety/patient\_safety/patient\_safety-fact-file.pdf?ua=1">https://www.who.int/features/factfiles/patient\_safety/patient\_safety-fact-file.pdf?ua=1</a>

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# Adverse Primary and Community Healthcare

- Up to 4 out of 10 patients are harmed in primary and community care (WHO 2019)
  - 80% is preventable
- Most detrimental errors are related to:
  - Diagnosis
  - · Prescribing errors
  - The use of medicines



WHO (2019) Patient Safety Fact File. Patient Safety and Risk Management Service Delivery and Safety. September. Geneva, Switzerland: World Health Organization. Available at: <a href="https://www.who.int/features/factfiles/patient-safety/patient-safety-fact-file.pdf?ua=1">https://www.who.int/features/factfiles/patient-safety-fact-file.pdf?ua=1</a>

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.. back to the importance of CPD.

What are some of the differences between CME and CPD?

#### **Continuing Medical Education**

- Stemmed from a need to keep doctors up to date
- Focus on medical knowledge and education
- Emphasis has often been on the employer to provide CME training opportunities
- Geared towards working physicians
- CME is a strand of CPD

#### **Continuing Professional Development**

- Recognizes all health care professionals, including academics, need to stay up to date
- Includes professional education; team, communication, teaching, & leadership skills
- Good CPD includes reflection and how the learning is applied in practice
- The focus is a time-limited individual learning portfolio
- Shifts the emphasis to individual professional accountability for their own development

Sources: Azzam (2018); Peck et al. (2000); de Boulay (2000); Medofocus (2018)

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How can countries and institutions help facilitate CPD?

## Five Models for Low Resource Countries

- 1. Twinning partnering with professional bodies in another country
- 2. "Green field" led by a professional body from that country
- 3. Directed by Regulators e.g. a General Medical Council
- **4. Formal program** guided by an international medical body e.g. the International Council on Ophthalmology
- Informal program mentored by an international body driven by user requests for information (e.g. Institute for Tropical Medicine, Belgium)

Source: Mack HG, Golnik KC, Murray N, et al. (2017) Models for implementing continuing professional development programs in low-resource countries. MedEdPublish 6(1). DOI: 10.15694/mep.2017.000018

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# **Additional Opportunities**

- Work with the Private Sector
  - Pharma companies
  - Retail pharmacies and laboratories (running at-cost training programs)
- · Work with not-for-profits
  - Universities
  - NGOs that run for-profit courses to subsidize their work

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What are the most effective ways of communicating with healthcare professionals about:

1) The requirements?

and

2) The opportunities for CPD?

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# Important Themes for Professionals and Institutions

- ✓ In countries with mandatory relicensing CPD helps ensure professionals remain fit to practice
- ✓ It enhances promotion and employment prospects
- ✓ CPD can improve an individual's professional confidence and selfesteem
- ✓ For medical tourism, it helps instill confidence in the quality of healthcare
- ✓ Where medical malpractice laws are in place, it helps provide a defense to demonstrate the professional followed the most up to date guidance
- ✓ For organizations, it should reduce costly adverse incidents



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So what are you taking away from this?

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#### To those visiting, enjoy Jordan



... and have a safe flight home
Thank you shukrun

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### Additional References and Notes

#### Slide 7

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