

## Past Lessons, Future Directions

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1

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#### The NHS Plan 2000

- Clear vision and leadership
- Targets and standards for access and all aspects of quality
- Additional resources
- Quality everywhere and in all aspects
- A public-private managed market



3

#### DH developed a comprehensive approach to delivery to implement the NHS Plan



22

DH delivery approach	
Clear actions for successful delivery     Establish concrete demanding targets and goals     Put in place clear accountability through the     delivery chain	<ul> <li>2. Focus on the things that will deliver</li> <li>Develop a clear understanding of what will make an impact and tested methods for spreading (Modernisation Agency/ NHS Institute)</li> <li>Provide a delivery model to help key delivery agents understand what they need to do</li> <li>Engage with professionals and the public</li> <li>Clinical leadership from national clinical directors</li> </ul>
<ul> <li>3. Effective performance management</li> <li>Develop a performance management system that will enable DH, SHAs and PCTs to drive and manage successful delivery</li> <li>Use this to assess the early impact of the actions for successful delivery</li> </ul>	<ul> <li>4. Targeted support for high risk organisations</li> <li>Support highest risk organisations</li> <li>Developing support template</li> <li>Deploy high profile action team</li> </ul>

### Results

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- Major targets achieved
- Public satisfaction almost doubled
- Political context changed





#### Top-down to bottom-up ownership – for sustainability

- Exemplars
- Training and development
- Devolution of power
- Markets and changed incentives
- BUT: changes in policy and politics were disruptive

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#### **Future Directions**

- Technology
- Staffing changes in health worker roles and activities, changes in service models
- Health moving away from a focus exclusively on health care

7

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#### A workforce for the future

- Advanced Nurse Practitioners
- Nurse Consultants and Specialists
- Nurse and other professional prescribing
- BUT: not far and fast enough, not whole team and whole system



#### Our Goal: Improve health globally by raising the profile and status of nursing



Nursing(now)

#### Our strategy:

- Influence policymakers globally and nationally
- Create a global movement



9



#### Nursing for the future

- Nursing Now the biggest impact in health
- Nurse-led clinics in the UK and Tonga
- Nurse-led primary care UK and Kenya
- Nurse-led promotion and prevention UK and Sri Lanka
- Changes in legislation, regulation, education and employment

11

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#### A focus on health

- Community and home based primary care, prevention and treatment
- Not just professionals employers, schools, designers
- Legislation on food, safety, health
- The health of its people is the primary asset of every country



#### Learning together

# Everyone has something to teach, everyone has something to teach, everyone has something to learn

13